

## ATTACHMENT R POST FOLLOW-UP SURVEY

Bunting Graphics is committed to providing excellent customer service and response time to any questions or concerns you may have. We are conducting a survey so that we may better serve your needs in the future.

Please rate the following service matters from 1 through 5 with 1 being poor and 5 being excellent.

**Liz Gamelier**  
Customer Support Manager  
lizg@buntinggraphics.com

**Robert H. Clark**  
UniGuide Program Manager, National Park Service  
robert\_h\_clark@nps.gov

Type of Sign(s) Purchased:

- ☐ Park and Facility Identification  
☐ Motorist Guidance  
☐ Traffic Regulatory  
☐ Visitor Information

1. Was your order process handled professionally and courteously by Bunting?

- ☐ **Excellent** 5  
☐ **Good** 4  
☐ **Fair** 3  
☐ **Below Average** 2  
☐ **Poor** 1

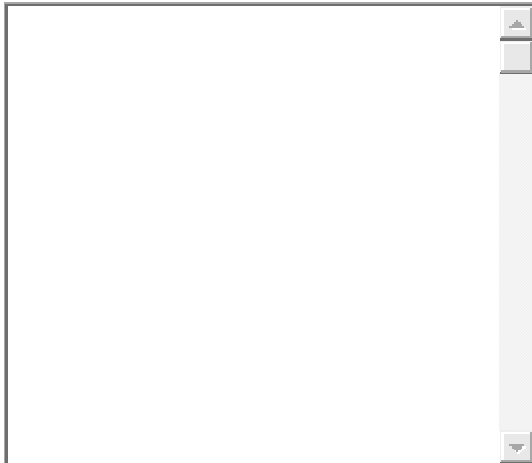
2. Does the shipment accurately reflect your order?

- ☐ **Excellent** 5  
☐ **Good** 4  
☐ **Fair** 3  
☐ **Below Average** 2  
☐ **Poor** 1

3. How would you rate the quality of the signs you received?

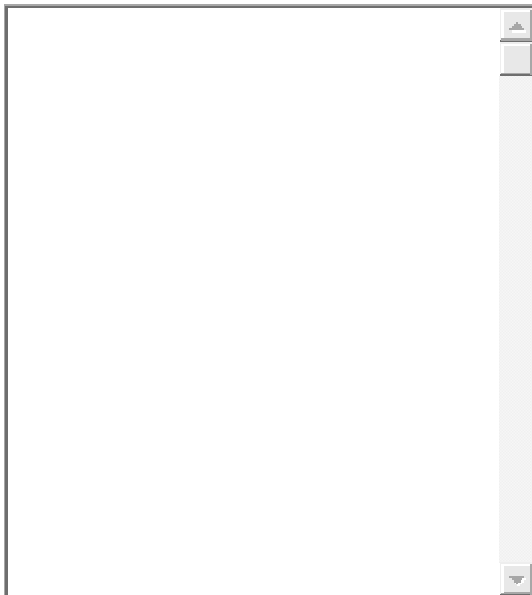
- ☐ **Excellent** 5  
☐ **Good** 4  
☐ **Fair** 3  
☐ **Below Average** 2  
☐ **Poor** 1

4. What condition was the packaging in when your order was delivered?



- ☐ **Excellent** 5
- ☐ **Good** 4
- ☐ **Fair** 3
- ☐ **Below Average** 2
- ☐ **Poor** 1

5. Please let us know what we can do better:



Thanks for taking this survey. Your comments will be thoughtfully considered.

Submit

Bunting Graphics, Inc.  
20 River Road  
Verona, PA 15147  
(412) 820-2200  
(412) 820-4404 Fax

When submitted, a copy of the report should automatically go to designated Bunting Graphics personnel, as well as to the following National Park Service personnel: joanne\_grove@nps.gov, robert\_h\_clark@nps.gov, melody\_wolfe@nps.gov, kim\_strite@nps.gov, robin\_butler@nps.gov.